

Strategies to Find Clients the Right Home

- 1. Ask lots of questions / questionnaire
- 2. Find out needs of the client
- 3. Ask if they want new, used, plan to reno or not
- 4. Find out size needed
- 5. Find out important features
- 6. Find out their timing
- 7. Identify long term & short term goals
- 8. What are their future needs / wants
- 9. Ask about personal situation / family
- 10. Find out where relatives & friends live
- 11. After each showing send email of each home you showed in 1 email so they have history of what they have seen & can refer back to the color pictures
- 12. Provide a checklist for the client to show their needs & wants
- 13. What amenities are needed
- 14. Make sure they make the home search a priority
- 15. Make sure client is ready to buy (mortgage, down payment)
- 16. Find out who else is a decision maker or influential person ie)parents etc
- 17. Keep communication flowing & call them regularly
- 18. Use mlx & set up search with their criteria
- 19. Screen properties using geo-jet for busy roads or so no negative surprises such as backing onto Deerfoot
- 20. Send a postcard to the prospective neighborhood letting homeowners know you have a client looking there
- 21. Get to know your farm area inventory through open houses & Realtor caravans
- 22. Know the amenities of your farm areas
- 23. Ask your clients for feedback
- 24. Make sure they have talked to a mortgage broker, preferably the one I recommend, & are qualified
- 25. Find out what is important to the client
- 26. Find out budget
- 27. Have a face-to-face meeting & make list of must-haves & would-likes
- 28. Discuss districts & price ranges that will work
- 29. Look at several & change criteria as needed
- 30. Narrow down search
- 31. Narrow down to #1 & #2 choice
- 32. Always do a pro/con on each property on the short list
- 33. Name each house after viewing
- 34. Have fun
- 35. They'll give signs when ready to write
- 36. Get to know the client so you can picture the 'right home' for them
- 37. If you know the client's dislikes then you won't waste time on properties the client won't like
- 38. Offer alternatives that they may not have thought of
- 39. Look beyond the MLS
- 40. Help them visualize potential of a property
- 41. Provide non-obvious details
- 42. Investigate for potential problems

This list has been compiled in a collaborative effort by Realtors in the Calgary Real Estate Board. The information is in its unedited format and has not been checked for accuracy or legality.



- 43. Drive around neighborhoods they like
- 44. Get them registered on your website
- 45. Educate them on the buying process & how you work
- 46. Look at open houses
- 47. Talk to other Realtors in your office
- 48. Watch new listings constantly
- 49. Be positive
- 50. Burn a lot of gas